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8 **BEFORE THE**
9 **MEDICAL BOARD OF CALIFORNIA**
10 **DEPARTMENT OF CONSUMER AFFAIRS**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 800-2022-085867

13 **Neal Anzai, M.D.**
Bay Psychiatric Associates
2001 Dwight Way Room #4190
Berkeley, CA 94704

A C C U S A T I O N

14 **Physician's and Surgeon's Certificate**
15 **No. G 50347,**

Respondent.

16
17
18 Complainant alleges:

19 **PARTIES**

20 1. Reji Varghese (Complainant) brings this Accusation solely in his official capacity as
21 the Executive Director of the Medical Board of California, Department of Consumer Affairs
22 (Board).

23 2. On or about May 27, 2005, the Medical Board issued Physician's and Surgeon's
24 Certificate Number G 50347 to Neal Anzai, M.D. (Respondent). The Physician's and Surgeon's
25 Certificate was in full force and effect at all times relevant to the charges brought herein and will
26 expire on February 28, 2025, unless renewed.

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28 ///

JURISDICTION

3. This Accusation is brought before the Board, under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.

4. Section 2004 of the Code states:

The board shall have the responsibility for the following:

(a) The enforcement of the disciplinary and criminal provisions of the Medical Practice Act.

(b) The administration and hearing of disciplinary actions.

(c) Carrying out disciplinary actions appropriate to findings made by a panel or an administrative law judge.

(d) Suspending, revoking, or otherwise limiting certificates after the conclusion of disciplinary actions.

(e) Reviewing the quality of medical practice carried out by physician and surgeon certificate holders under the jurisdiction of the board.

(f) Approving undergraduate and graduate medical education programs.

(g) Approving clinical clerkship and special programs and hospitals for the programs in subdivision (f).

(h) Issuing licenses and certificates under the board's jurisdiction.

(i) Administering the board's continuing medical education program.

5. Section 2227 of the Code states:

(a) A licensee whose matter has been heard by an administrative law judge of the Medical Quality Hearing Panel as designated in Section 11371 of the Government Code, or whose default has been entered, and who is found guilty, or who has entered into a stipulation for disciplinary action with the board, may, in accordance with the provisions of this chapter:

(1) Have his or her license revoked upon order of the board.

(2) Have his or her right to practice suspended for a period not to exceed one year upon order of the board.

(3) Be placed on probation and be required to pay the costs of probation monitoring upon order of the board.

(4) Be publicly reprimanded by the board. The public reprimand may include a requirement that the licensee complete relevant educational courses approved by the board.

1 (5) Have any other action taken in relation to discipline as part of an order of
probation, as the board or an administrative law judge may deem proper.

2 (b) Any matter heard pursuant to subdivision (a), except for warning letters,
3 medical review or advisory conferences; professional competency examinations,
4 continuing education activities, and cost reimbursement associated therewith that are
5 agreed to with the board and successfully completed by the licensee, or other matters
6 made confidential or privileged by existing law, is deemed public, and shall be made
available to the public by the board pursuant to Section 803.1.

7 STATUTORY PROVISIONS

8 6. Section 2234 of the Code states:

9 The board shall take action against any licensee who is charged with
unprofessional conduct. In addition to other provisions of this article, unprofessional
conduct includes, but is not limited to, the following:

10 (a) Violating or attempting to violate, directly or indirectly, assisting in or
11 abetting the violation of, or conspiring to violate any provision of this chapter.

12 (b) Gross negligence.

13 (c) Repeated negligent acts. To be repeated, there must be two or more
14 negligent acts or omissions. An initial negligent act or omission followed by a
separate and distinct departure from the applicable standard of care shall constitute
repeated negligent acts.

15 (1) An initial negligent diagnosis followed by an act or omission medically
16 appropriate for that negligent diagnosis of the patient shall constitute a single
negligent act.

17 (2) When the standard of care requires a change in the diagnosis, act, or
18 omission that constitutes the negligent act described in paragraph (1), including, but
not limited to, a reevaluation of the diagnosis or a change in treatment, and the
19 licensee's conduct departs from the applicable standard of care, each departure
constitutes a separate and distinct breach of the standard of care.

20 (d) Incompetence.

21 (e) The commission of any act involving dishonesty or corruption that is
22 substantially related to the qualifications, functions, or duties of a physician and
surgeon.

23 (f) Any action or conduct that would have warranted the denial of a certificate.

24 (g) The failure by a certificate holder, in the absence of good cause, to attend
25 and participate in an interview by the board no later than 30 calendar days after being
notified by the board. This subdivision shall only apply to a certificate holder who is
26 the subject of an investigation by the board.

27 (h) Any action of the licensee, or another person acting on behalf of the
28 licensee, intended to cause their patient or their patient's authorized representative to
rescind consent to release the patient's medical records to the board or the
Department of Consumer Affairs, Health Quality Investigation Unit.

1 (i) Dissuading, intimidating, or tampering with a patient, witness, or any person
2 in an attempt to prevent them from reporting or testifying about a licensee.

3 7. Section 2242 of the Code states:

4 (a) Prescribing, dispensing, or furnishing dangerous drugs as defined in Section
5 4022 without an appropriate prior examination and a medical indication, constitutes
6 unprofessional conduct. An appropriate prior examination does not require a
7 synchronous interaction between the patient and the licensee and can be achieved
8 through the use of telehealth, including, but not limited to, a self-screening tool or a
9 questionnaire, provided that the licensee complies with the appropriate standard of
10 care.

11 (b) No licensee shall be found to have committed unprofessional conduct within
12 the meaning of this section if, at the time the drugs were prescribed, dispensed, or
13 furnished, any of the following applies:

14 (1) The licensee was a designated physician and surgeon or podiatrist serving in
15 the absence of the patient's physician and surgeon or podiatrist, as the case may be,
16 and if the drugs were prescribed, dispensed, or furnished only as necessary to
17 maintain the patient until the return of the patient's practitioner, but in any case no
18 longer than 72 hours.

19 (2) The licensee transmitted the order for the drugs to a registered nurse or to a
20 licensed vocational nurse in an inpatient facility, and if both of the following
21 conditions exist:

22 (A) The practitioner had consulted with the registered nurse or licensed
23 vocational nurse who had reviewed the patient's records.

24 (B) The practitioner was designated as the practitioner to serve in the absence
25 of the patient's physician and surgeon or podiatrist, as the case may be.

26 (3) The licensee was a designated practitioner serving in the absence of the
27 patient's physician and surgeon or podiatrist, as the case may be, and was in
28 possession of or had utilized the patient's records and ordered the renewal of a
medically indicated prescription for an amount not exceeding the original prescription
in strength or amount or for more than one refill.

(4) The licensee was acting in accordance with Section 120582 of the Health
and Safety Code.

8. Section 2266 of the Code states: The failure of a physician and surgeon to maintain
adequate and accurate records relating to the provision of services to their patients constitutes
unprofessional conduct.

9. Welfare and Institutions Code section 6002.10 states:

A facility licensed under Chapter 2 (commencing with Section 1250) of
Division 2 of the Health and Safety Code, to provide inpatient psychiatric treatment,
excluding state hospitals and county hospitals, shall establish admission procedures
for minors who meet the following criteria:

- 1 (a) The minor is 14 years of age or older, and is under 18 years of age.
- 2 (b) The minor is not legally emancipated.
- 3 (c) The minor is not detained under Sections 5585.50 and 5585.53.
- 4 (d) The minor is not voluntarily committed pursuant to Section 6552.
- 5 (e) The minor has not been declared a dependent of the juvenile court pursuant
to Section 300 or a ward of the court pursuant to Section 602.
- 6 (f) The minor's admitting diagnosis or condition is either of the following:

7 (1) A mental health disorder only. Although resistance to treatment may be a
8 product of a mental health disorder, the resistance shall not, in itself, imply the
9 presence of a mental health disorder or constitute evidence that the minor meets the
admission criteria. A minor shall not be considered to have a mental health disorder
solely for exhibiting behaviors specified under Sections 601 and 602.

10 (2) A mental health disorder and a substance abuse disorder.

11 COST RECOVERY

12 10. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
13 administrative law judge to direct a licensee found to have committed a violation or violations of
14 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
15 enforcement of the case, with failure of the licensee to comply subjecting the license to not being
16 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
17 included in a stipulated settlement.

18 FACTUAL ALLEGATIONS

19 11. Patient 1¹

20 Patient 1, now an 18-year-old female-to-male transgender individual², was first seen in the
21 emergency department of California Pacific Medical Center on or about October 14, 2020, to
22 treat a razor-blade laceration to his right forearm. When admitted to the emergency department,
23 Patient 1, then a 14-year-old individual, revealed he was suicidal. Patient 1 was therefore

24
25 ¹ For patient privacy purposes, the patient's true name has not been used in this
26 Accusation to maintain confidentiality. The patient's identity is known to Respondent or will be
disclosed to Respondent upon receipt of a duly issued request for discovery in accordance with
Government Code section 11507.6.

27 ² At the time of psychiatric treatment, Patient 1 identified as a female-to-male
28 transgendered individual. It is unknown at this time Patient 1's current gender identity, and
therefore this Accusation identifies Patient 1 by his self-disclosed preferred pronouns (he/him) at
the time of initial treatment by Respondent.

1 determined to be a danger to himself, and was detained under Welfare and Institutions Code
2 section 5150 for a 72-hour period for assessment, evaluation, and crisis intervention. That day,
3 Patient 1 was transferred and admitted to the Alta Bates Summit Medical Center (Alta Bates) in
4 Berkeley, California, for psychiatric treatment for various conditions including but not limited to
5 suicidal ideation, anorexia, and major depressive disorder. The next day, on or about October 15,
6 2020, Patient 1's status changed from involuntary to voluntary treatment. Respondent did not
7 obtain written consent from Patient 1 for Patient 1's voluntary admission to psychiatric treatment
8 at Alta Bates, but instead obtained written consent from Patient 1's father, even though Patient 1
9 was 14-years-old at the time of admission to Alta Bates. Respondent did not document whether
10 Patient 1 lacked the necessary capacity to sign the voluntary status admission document. Patient
11 1 remained at Alta Bates on a voluntary status admission until discharge on or about November 5,
12 2020.

13 12. Patient 1 was subsequently admitted to Alta Bates on two occasions: first from on or
14 about January 22, 2021, through on or about March 29, 2021, and again on or about August 12,
15 2021, through on or about September 7, 2021. Each of the above-described periods of treatment
16 were supervised by Respondent as the attending psychiatrist.

17 13. Respondent did not maintain adequate records relating to Patient 1's voluntary
18 inpatient psychiatric hospitalization. Over the span of approximately one year, Respondent
19 treated Patient 1 at Alta Bates over three separate periods, totaling 118 days, on a "voluntary"
20 basis, in a locked, acute-care inpatient psychiatric hospital. This is the highest and most
21 restrictive level of care in psychiatry. Psychiatric hospitalization risks emotional trauma to the
22 patient, and therefore the need for such treatment and hospitalization must be clearly documented.
23 Respondent, however, failed to clearly document medical necessity for this level of care. As
24 described below in paragraph 16, Respondent never performed an adequate psychiatric
25 evaluation.

26 14. Moreover, Respondent did not obtain Patient 1's written consent for his voluntary
27 psychiatric hospitalization, and instead obtained written consent from Patient 1's parents. The
28 Lanterman-Petris-Short Act (Welfare and Institutions Code section 6002.10) requires that minors

1 14 years of age or older must provide written consent. Despite Patient 1 meeting the age
2 requirement for the LPS Act, Respondent did not include any documentation that Patient 1
3 consented to his inpatient hospitalization, in violation of Patient 1's rights. At numerous points in
4 the medical records, Patient 1 makes clear requests to leave the hospital. But, since Patient 1 was
5 admitted on a voluntary status, he had the right to leave at any time. There is no documentation
6 in the progress notes showing that the voluntary status of admission was ever provided to Patient
7 1, and/or that Patient 1 was informed that he was free to leave the facility at any time.

8 15. Patient 1's medical records from Alta Bates for the three periods of psychiatric
9 treatment span nearly 7,000 pages due to Respondent's inadequate maintenance of adequate
10 medical records. Respondent's medical record-keeping fails to include accurate descriptions of
11 Patient 1's psychiatric symptoms, mood, response to treatment, side effects, stressors,
12 functionality, and/or thoughts of harm including suicidal or homicidal ideation. Respondent's
13 record-keeping includes multiple dictation errors that he failed to proofread or correct, leading to
14 confusion. Respondent's medical records are incoherent, and do not comport with his duty to
15 provide clear, concise information relating to Patient 1's psychiatric treatment. Specifically,
16 Respondent's medical record-keeping was deficient, and below the acceptable standard of care, in
17 numerous categories. A review of a progress note for Patient 1 for the date of March 1, 2021,
18 reveals the following specific deficiencies, which are repeated throughout the progress notes for
19 other dates that Patient 1 was treated by Respondent. The progress note dated March 1, 2021, is
20 divided into 24 separate and distinct sections, as described below:

21 (a) Section 1: Respondent includes irrelevant and nonsensical billing information
22 and medical "non-sequiturs" in the clinical record, which do not have any clear applicability to
23 the treatment of Patient 1;

24 (b) Section 2: Respondent includes a summary of Patient 1's previous admission to
25 Alta Bates in October 2020. However, this section also confusingly includes information from
26 Patient 1's admission beginning on January 21, 2021, making it difficult to understand whether
27 the recorded information applies to the prior time period, the time period of the progress note, or a
28 mix of both. Section 2 also includes random statements which should be included in the

1 “Assessment/Plan” section such as “meets full criteria for PTSD and was started on Tenex but
2 now unable to tolerate it so we’ll switch to the Catapress patch;”

3 (c) Section 3: Respondent includes a half page of rambling, unclear descriptions of
4 symptoms and response to treatment. This section also includes the “copy and pasted”
5 information from the previous days’ progress notes since admission (from on or about January 22,
6 2021 through on or about March 1, 2021). Therefore, Section 3 is nine pages long, making the
7 progress note difficult to understand;

8 (d) Section 4: Respondent includes a 1.5 page summary of Patient 1’s weight,
9 although this section includes past weight recordings. Some weights and dates are underlined
10 with no known purpose. Respondent also includes the statement “still orthostatic with pulse
11 increase of 25-27 beats per minute and significant drop in blood pressure just going from sitting
12 to standing,” however the vital signs provided do not support this statement. The statements in
13 this section are copied and pasted across multiple notes, with no support;

14 (e) Section 5: Respondent repeats multiple vital signs. There is no clear purpose
15 why Respondent has included the vital signs again, as a full set of vital signs was provided in the
16 previous section. Vital signs recorded in this section include blood pressure, pulse, temperature,
17 weight, oxygen saturation. There is no date/time stamp for the vital signs and it is unclear when
18 they were performed. In addition, the vital signs are repeated twice, although the weight
19 recording is repeated three times;

20 (f) Section 6: Respondent titles this section “History” although there is a
21 confusing repeat of reasons for the October 2020 admission along with the current hospitalization
22 beginning in January 2021;

23 (g) Section 7: Respondent titles this section “Chief Complaint” but, Respondent
24 then leaves the note blank;

25 (h) Section 8: Respondent titles this section HPI “History of Present Illness,” but
26 does not include a history of present illness in this section. Instead, Respondent includes
27 nonsensical information;
28

1 (i) Section 9: This section, "Interim History," includes reasons for the October
2 2020 admission, but no information about the January 2021 admission;

3 (j) Section 10: This section, "Last Admission," is a repeated summary of the last
4 admission, and is cut and pasted from an earlier portion of the medical record;

5 (k) Section 11: This section, also titled "Last Admission," is a copy and paste of
6 every previous days' progress note subsection portion from the admission in October and
7 November 2020, and adds an additional six pages to the March 1, 2021 progress note (even
8 though it is verbatim copied from the earlier portion of the medical record);

9 (l) Section 12: This section uses an idiosyncratic acronym: "PFSH," and also is
10 unclear as to whether the information included applies to the previous admission or otherwise.
11 The same information included in this section is verbatim copied on pages 4188, 4225, and 4262
12 of the medical record;

13 (m) Section 13: Respondent titles this section "Review of Symptoms," but is
14 exactly the same in every progress note for the January-March 2021 psychiatric admission. It is
15 not clear if the ROS applies to the current or former psychiatric admission of Patient 1;

16 (n) Section 14: Respondent titles this section "General Appearance," and repeats
17 the exact same information for March 1, 2021, as he includes in every date for the January-March
18 2021 admission;

19 (o) Section 15: Respondent titles this section "Musculoskeletal exam," and again,
20 includes the same information in every progress note without making clear when the exam was
21 conducted;

22 (p) Section 16: Respondent titles this section "Psychiatric Mental Status
23 Examination," and the information included is the exact same copy/paste information for every
24 other progress note. Moreover, the same spelling/formatting of the information included here is
25 found in the progress notes for the October-November 2020 admission;

26 (q) Section 17: Respondent titles this section "Physician Suicide Risk Assessment
27 and Attestation," and again copies and pastes all information in this section on every other
28

1 progress note, making it unclear when the information is recent and/or relevant to Patient 1's
2 condition on March 1, 2021;

3 (r) Section 18: Respondent titles this section "Tobacco Use" and simply states
4 "negative." Respondent fails to include a summary of any other potential substance use other
5 than tobacco, which is the standard of care for an adolescent psychiatric admission;

6 (s) Section 19: This section, "Additional Data Reviewed," includes old lab results
7 from January 28, 2021. It is not clear whether Respondent reviewed these labs and incorporated
8 the lab results in his treatment plan;

9 (t) Section 20: This section includes current medications, and is likely auto-
10 populated from the medication orders. This section is organized and understandable, unlike the
11 other sections in the progress note. The list of medications is not accurately reflected in Section
12 24, the "Plan," as summarized below;

13 (u) Section 21: This section, the list of "Diagnosis and Problem(s)," is the same as
14 the first day of the psychiatric admission, and includes many diagnoses from the previous
15 admission. It is unclear whether the issues are current on the day of the progress note, March 1,
16 2021;

17 (v) Section 22: This section, "Medical Decision Making," includes unclear scoring,
18 undefined/unknown "severity ratings," and other meaningless information;

19 (w) Section 23: This section, "Assessment," is repeated in every note throughout
20 Patient 1's January-March 2021 psychiatric admission, without any changes. The information
21 provided is meandering, nonlinear, and does not have a logical presentation of Patient 1's
22 symptoms or response to treatment. The information in this section is copied/pasted into each
23 days' progress notes with identical wording, formatting, and grammar as found in every other
24 day's "Assessment;"

25 (x) Section 24: This section, the "Plan," is a copy/paste of the Plan from February
26 9, 2021, through the end of the psychiatric admission in March 2021. The Plan is out of date, in
27 that several medications included here are inconsistent with those on the medication list.
28

1 16. Respondent failed to perform a standard psychiatric evaluation of Patient 1 at any
2 time during Patient 1's three periods of psychiatric treatment, spanning nearly 118 days at Alta
3 Bates. A proper psychiatric exam would include, but not be limited to, (1) a description of the
4 presenting problem; (2) psychiatric history recent and past including prior treating therapists,
5 hospitalizations, medications, and interventions; (3) listing of past suicidal or violent acts; (4)
6 history of substance abuse; (5) recording of medical treatments including past illnesses,
7 hospitalizations, current conditions, medications, and treatments; (6) social history including
8 family history, history of trauma; (7) education, military service, employment, economic status
9 and spiritual involvement; (8) legal history; and (9) marriage, relationships, siblings, etc. As
10 described above in paragraph 15, Respondent's progress notes are duplicative and vague, and do
11 not include adequate information to show that good-faith psychiatric exams occurred on each day
12 of Patient 1's psychiatric hospitalization.

13 17. Respondent likewise failed to include an adequate medical history, including a listing
14 of all medications taken prescribed by any physician and/or over-the-counter medications,
15 dosages, and durations. Respondent failed to conduct a "reconciliation" of medications, and/or to
16 document an evaluation of Patient 1's laboratory testing or other screenings to ensure accurate
17 evaluation of the psychiatric treatment. The standard of care requires a prescribing physician to
18 establish an evidentiary basis for the prescribing decisions, and to keep adequate records of the
19 evidence supporting the prescriptions. Moreover, numerous medications, and the nasogastric
20 feeding tube, were ordered without documenting the need for the medications and/or risks
21 associated with prescribing multiple medications, resulting in the prescription of medications
22 without documented medical indication.

23 18. Respondent did not document a complete or useful mental status examination for
24 each psychiatric contact with Patient 1, clarifying Patient 1's behavior, appearance,
25 communication, speech, mood, affect, thought process, thought content, suicidal or homicidal
26 potential, insight, judgment, and/or cognition. Respondent's documentation of contacts with
27 Patient 1 contained confusing information and did not adequately explain the symptoms presented
28 nor the treatment indicated. Respondent frequently used the cut and paste function, as described

1 above in paragraph 15, to duplicate information from prior progress notes, making the medical
2 records confusing and difficult to understand. Moreover, because the information from prior
3 contacts was repeatedly cut/pasted into new dates of treatment, it is unclear whether Respondent
4 accurately recorded information on each contact he had with Patient 1.

5 19. Respondent likewise failed to obtain ongoing informed consent from Patient 1 for
6 treatment. Informed consent is an ongoing process which requires documentation of disclosure of
7 information important to the patient, to ensure the patient has the capacity to make treatment
8 decisions without coercive influence. Typically, a psychiatrist would disclose an accurate
9 description of the diagnosis, the proposed treatment, the risks and benefits associated with the
10 proposed treatment, relevant alternatives (including no treatment at all), and the risks and benefits
11 of each option. Informed discussion with the patient is a crucial component of the doctor/patient
12 relationship, and of psychiatric treatment. There must be documentation of these discussions in
13 the clinical record.

14 20. Respondent never obtained informed consent from Patient 1 for any treatment.
15 Patient 1 was prescribed multiple psychotropic medications, and there is no documentation that
16 Respondent, or other staff, provided Patient 1 with any information regarding the psychotropic
17 medications prescribed, including the indication, benefits and risks. There is likewise no
18 documentation that any of this information was presented to Patient 1's parents. Respondent
19 ordered a nasogastric tube for feeding Patient 1, a painful, dangerous, and invasive intervention.
20 There is no documentation that Respondent ever discussed the indications, risks, benefits, or side
21 effects of this procedure with Patient 1 or his parents. Moreover, as noted above, there is
22 insufficient documentation to even conclude that a nasogastric tube was medically necessary;
23 therefore it may be considered this treatment was experimental, and a dangerous intervention.
24 Respondent's failure to obtain informed consent for the treatments ordered was an extreme
25 departure from the standard of care.

26 21. Respondent prescribed excessive, redundant, unnecessary, and dangerous
27 polypharmacy to Patient 1. Respondent's prescriptions of multiple psychotropic medications was
28 unsupported by clearly documented therapeutic purposes in the medical records. For example,

1 Respondent prescribed two selective serotonin reuptake inhibitor (SSRI) medications upon
2 Patient 1's discharge on or about September 7, 2021, escitalopram and sertraline. The dosage of
3 escitalopram, 15 mg, is considered a high dose for a 139-pound patient, as Patient 1 was at the
4 time of discharge. Moreover, duplicating SSRI prescriptions, in combination with other serotonin
5 activating medications (including the aripiprazole prescribed upon discharge) increases a patient's
6 potential for developing Serotonin Syndrome. This syndrome is a life-threatening condition with
7 serious health outcomes. Moreover, the excessive prescribing of overlapping medications
8 increased the risk of suicide attempts in a patient with a history of suicidal ideation. Respondent
9 also prescribed medications to treat high blood pressure despite the ongoing issues documented
10 with hypotension, or low blood pressure. Finally, Respondent failed to consult an internist or
11 cardiologist about the high risks associated with his prescriptions for potentially deadly cardiac
12 conditions such as Torsades de Pointes. The combination of prescriptions given to Patient 1
13 risked this deadly cardiac condition, but nowhere does Respondent document that he consulted
14 any other physicians about his decision to prescribe these medications, or to document that he
15 informed Patient 1 of the risks of taking multiple medications.

16 22. Respondent failed to order and review necessary bloodwork and other diagnostic tests
17 required to treat and monitor medical conditions and treatments. Though a psychiatrist treats
18 emotional disorders only, laboratory testing is still required when treating severe anorexia, for
19 which Respondent treated Patient 1. Lab testing would be required to monitor for electrolyte
20 imbalances, "refeeding" syndrome which can occur with severely malnourished patients like
21 Patient 1, cardiovascular issues, vitamin and mineral deficiencies, liver and kidney function,
22 anemia and blood cell abnormalities, endocrine abnormalities, bone health, blood glucose
23 regulation, monitoring of medication side effects, and monitoring via x-ray the proper positioning
24 of the nasogastric tube to ensure placement in the stomach. It does not appear that Respondent
25 completed any of the required diagnostic tests for Patient 1's conditions, and failed to order
26 and/or review the required blood work and diagnostic tests to monitor Patient 1's response to
27 treatment.
28

23. Respondent failed to consult and collaborate with other physicians relating to Patient 1's care, despite the need to do so. Patient 1 suffered from severe anorexia and may have been suffering from a number of medical complications. There is no indication that Respondent ever consulted with a cardiologist, internist, or other physician to address Patient 1's complex medical condition.

24. Respondent failed to document whether he had a chaperone in the interview room, or whether he conducted the interviews with Patient 1 in full view of other staff. The presence of a chaperone reflects the standard of care to prioritize patient safety, enhance trust, provide dignity and comfort, and to maintain appropriate therapeutic boundaries. Here, Respondent failed to document whether he used a chaperone at any point during treatment of Patient 1 over the course of 118 days.

25. On or about February 8, 2021, at 0925, Patient 1 was placed in physical restraints upon Respondent's order. But, at no point in the medical records does Respondent document the necessary elements involved in ordering physical restraints of a patient, including a timely assessment, medical justification, monitoring, reassessment, informed consent, and non-punitive use. On the date that physical restraints were ordered, ostensibly for placement of a nasogastric tube, Patient 1's vital signs showed a normal weight and did not indicate the necessity for the invasive tube placement. Moreover, there was no documentation that Patient 1 was a danger to himself or others requiring restraints. It appears from the records that Respondent ordered the restraints as a punitive measure because Patient 1 had removed the medically unnecessary nasogastric tube.

FIRST CAUSE FOR DISCIPLINE

(Gross Negligence—Patient 1)

26. Respondent has subjected his license to disciplinary action under section 2234, subdivision (b), [gross negligence] of the Code, in that Respondent was grossly negligent in his treatment and monitoring of Patient 1. The circumstances are as follows:

27. Complainant realleges paragraphs 11 through 25, and those paragraphs are incorporated by reference as if fully set forth herein.

1 **SECOND CAUSE FOR DISCIPLINE**

2 **(Prescribing without Exam—Patient 1)**

3 28. Respondent has subjected his license to disciplinary action under section 2242
4 [prescribing without examination] of the Code, in that Respondent prescribed medication to
5 Patient 1 without documenting an adequate examination. The circumstances are as follows:

6 29. Complainant realleges paragraphs 11 through 25, and those paragraphs are
7 incorporated by reference as if fully set forth herein.

8 **THIRD CAUSE FOR DISCIPLINE**

9 **(Repeated Negligent Acts—Patient 1)**

10 30. Respondent has subjected his license to disciplinary action under section 2234,
11 subdivision (c), [repeated negligent acts] of the Code, in that he committed repeated negligent
12 acts during the care and treatment of Patient 1.

13 31. Complainant realleges paragraphs 11 through 25, and those paragraphs are
14 incorporated by reference as if fully set forth herein.

15 32. Respondent committed the following negligent acts during the care and treatment of
16 Patient 1:

17 a) By failing to complete coherent, useful medical documentation of Patient 1's
18 condition and/or treatment;

19 b) By failing to complete good-faith psychiatric exams of Patient 1;

20 c) By prescribing medications and a nasogastric feeding tube to Patient 1 without
21 documented medical indication;

22 d) By failing to support Patient 1's extensive inpatient psychiatric hospitalization
23 with adequate documentation of medical necessity;

24 e) By failing to obtain written consent from Patient 1 for his inpatient "voluntary"
25 treatment, or to inform Patient 1 he was free to leave at any time;

26 f) By failing to document Patient 1's informed consent to psychiatric treatment
27 and the use of an experimental treatment, a nasogastric tube;

28 g) By prescribing a dangerous combination of medications to Patient 1;

1 h) By not ordering and/or reviewing the necessary bloodwork and other diagnostic
2 tests indicated by Patient 1's medications, conditions, and treatments;

3 i) By failing to order, consult, and/or collaborate with the necessary medical
4 professionals for Patient 1's medications, conditions, and treatments; and

5 j) By repeatedly failing to utilize a chaperone during contacts and examinations
6 with Patient 1.

7 **FOURTH CAUSE FOR DISCIPLINE**

8 **(Failure to Maintain Adequate and Accurate Records—Patient 1)**

9 33. Respondent has subjected his license to disciplinary action under section 2266
10 [inadequate medical records] of the Code, for failure to maintain adequate and accurate medical
11 records regarding his care and treatment of Patient 1. The circumstances are as follows:

12 34. Complainant realleges paragraphs 11 through 25, and those paragraphs are
13 incorporated by reference as if fully set forth herein.

14 **PRAYER**

15 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
16 and that following the hearing, the Medical Board of California issue a decision:

17 1. Revoking or suspending Physician's and Surgeon's Certificate Number G 50347,
18 issued to Respondent Neal Anzai, M.D.;

19 2. Revoking, suspending or denying approval of Respondent Neal Anzai, M.D.'s
20 authority to supervise physician assistants and advanced practice nurses;

21 3. Ordering Respondent Neal Anzai, M.D., to pay the Board the costs of the
22 investigation and enforcement of this case, and if placed on probation, the costs of probation
23 monitoring; and

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4. Taking such other and further action as deemed necessary and proper.

DATED: FEB 07 2025



REJI VARGHESE
Executive Director
Medical Board of California
Department of Consumer Affairs
State of California
Complainant

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